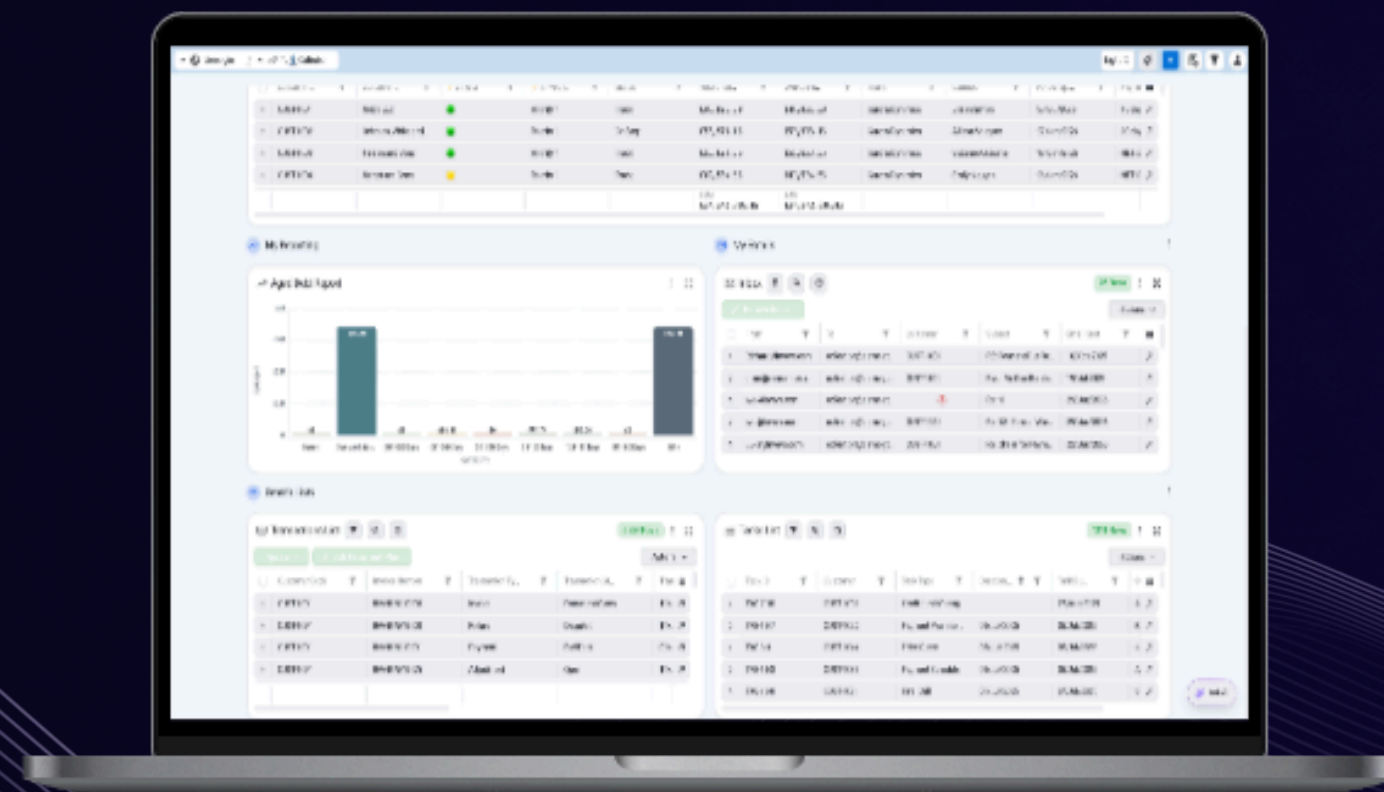


Invevo Feature

User-Level Task Assignment



Put every task in the hands of a named owner

User-Level Task Assignment allows tasks to be assigned to a specific individual within an Invevo user role—not simply routed to a team or role-based queue.

Everyone can see who owns the next action, making tasks easier to manage, reassign and report on.

Replace shared responsibility with clear ownership

When a task belongs to a team but not a named person, it can be difficult to know who is expected to complete it.

Named assignment provides a clear owner while retaining the role structure used to control access and responsibilities across Invevo.

User-Level Task Assignment

What it enables

- Assign a task to a named user within an appropriate user role.
- Make individual ownership visible to the wider team.
- Reassign work when priorities or availability change.
- Report more clearly on task ownership.
- Support more structured allocation of operational work.

Why it matters

Clear ownership helps managers understand where work sits and gives users an unambiguous view of the actions assigned to them.

For distributed AR and credit teams, this supports more consistent workload management without removing role-based controls.

A clearer operating model

Before: A task is assigned to a team or role, leaving ownership to be resolved manually.

With user-level assignment: The task is routed to the appropriate role and placed with a named individual who is responsible for the next action.

Give every task a clear owner

See how user-level task assignment can support your team's operating model.

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