

## Invevo Feature

# User Performance Reporting

**See team performance and individual productivity in one place**

User Performance Reporting gives managers a configurable view of collector activity and outcomes across the team.

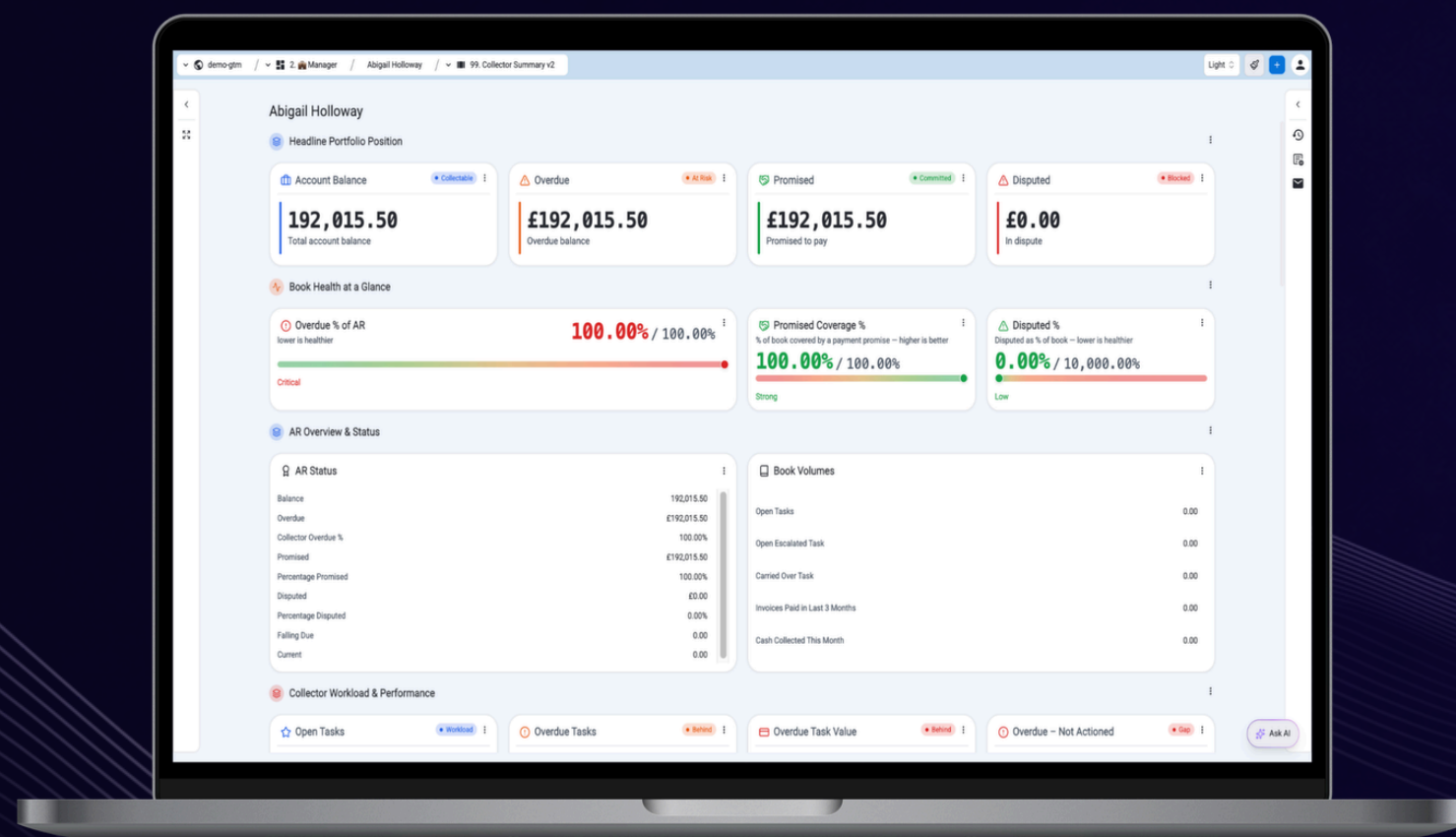
Compare users side by side, review the measures that matter to your operation and drill into a dedicated one-page report for an individual collector.

**Move beyond activity totals**

Understanding performance requires more than counting completed tasks.

Managers need to see activity alongside operational context: targets, disputes, promises and the value or volume of work being managed.

User Performance Reporting brings those measures together in a consistent reporting experience.





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# User Performance Reporting

### What it enables

- Compare users side by side across selected KPIs.
- Review measures such as targets and tasks completed.
- Include the amount held in dispute or covered by payment promises.
- Open a dedicated report for an individual user.
- Present information using charts, grids and other Invevo insights.
- Configure the report around your data and management priorities.

### Why it matters

A shared view helps managers understand how work and outcomes vary across the team.

The individual report provides a focused view for performance conversations, workload reviews and operational follow-up, while configurable measures ensure the report reflects the way your organisation evaluates success.

### Team view to individual detail

**Team view:** Compare the selected performance measures across users.

**Individual view:** Open a single-page summary showing one user's key markers through the Invevo insight library.

### Create a clearer view of collector performance

See how User Performance Reporting can support team management and operational visibility.

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