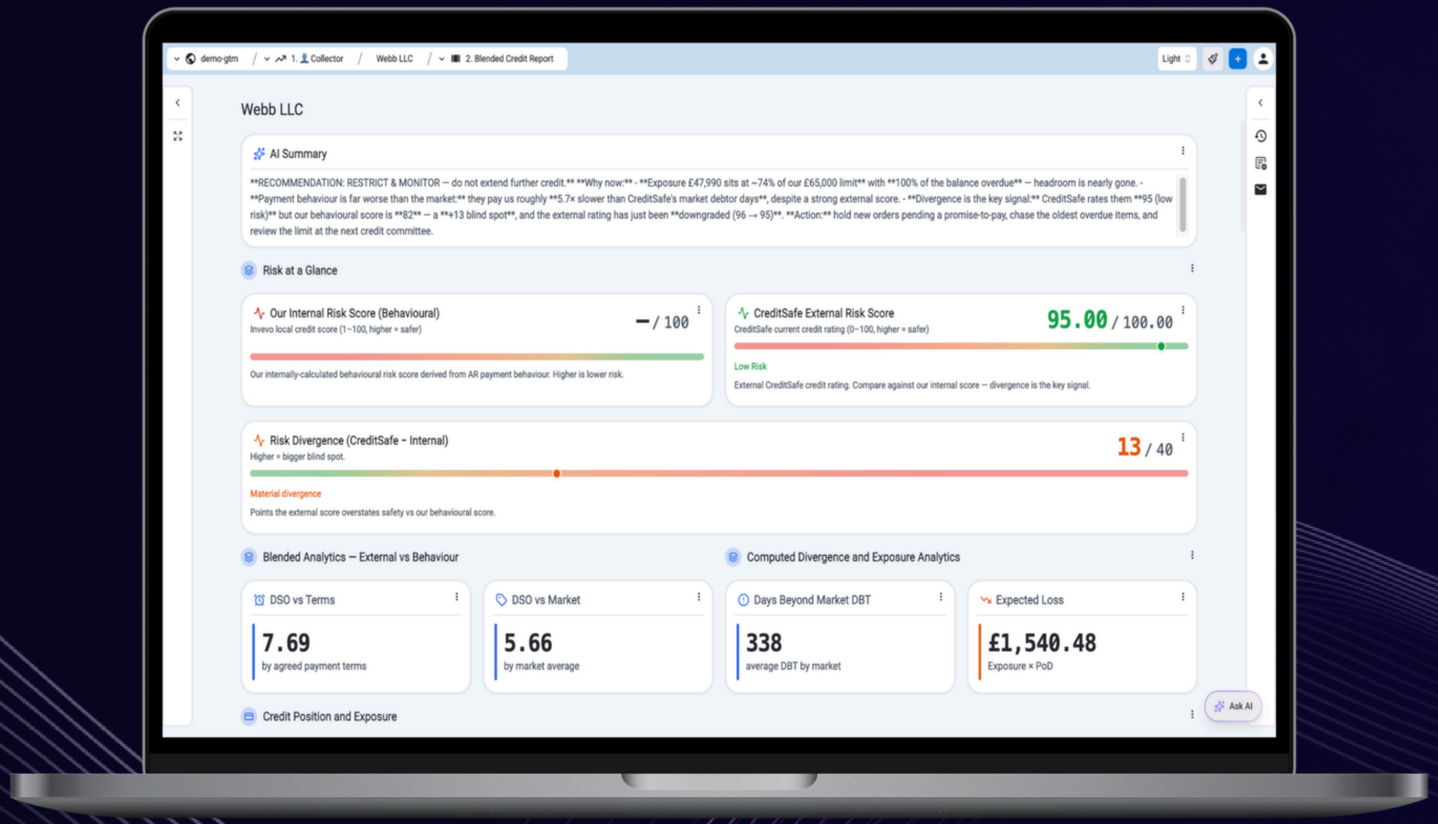
# *Invevo Feature*

# *Automated Credit Risk Monitoring*

Inv//evo
AI Infrastructure for O2C




## Know when a customer's credit position changes

Automated Credit Risk Monitoring refreshes Creditsafe data every 24 hours and uses Invevo Flows to trigger alerts and tasks when a change matches the conditions you define.

Credit teams can monitor customer risk without relying solely on periodic manual reviews.

## Move from scheduled reviews to active monitoring

Credit risk can change between formal account reviews. If those changes are not identified promptly, teams may continue making decisions using outdated information.

Automated monitoring creates a regular flow of updated credit information and directs attention towards the changes that matter to your business.

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# Automated Credit Risk Monitoring

## What it enables

- Refresh Creditsafe data every 24 hours.
- Define the changes and thresholds your team wants to monitor.
- Use Invevo Flows to raise alerts when those conditions are met.
- Automatically create follow-up tasks for the appropriate team.
- Operate as a standalone monitoring layer.
- Work alongside the Blended Credit Risk Report.

## Why it matters

Teams do not need to review every account manually to find material changes.

By applying your own monitoring parameters, Invevo can highlight the customers that require attention and create an actionable workflow around the new information.

## From reminder to payment

1. **A collector or workflow triggers the SMS.**
2. **The customer receives a branded payment request.**
3. **They follow the secure link from their mobile device.**
4. **They can review and pay the overdue balance.**
5. **The credit team reviews the account and determines the next action.**

## Make credit monitoring continuous and actionable

Talk to Invevo about configuring automated credit risk alerts for your customer portfolio.

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